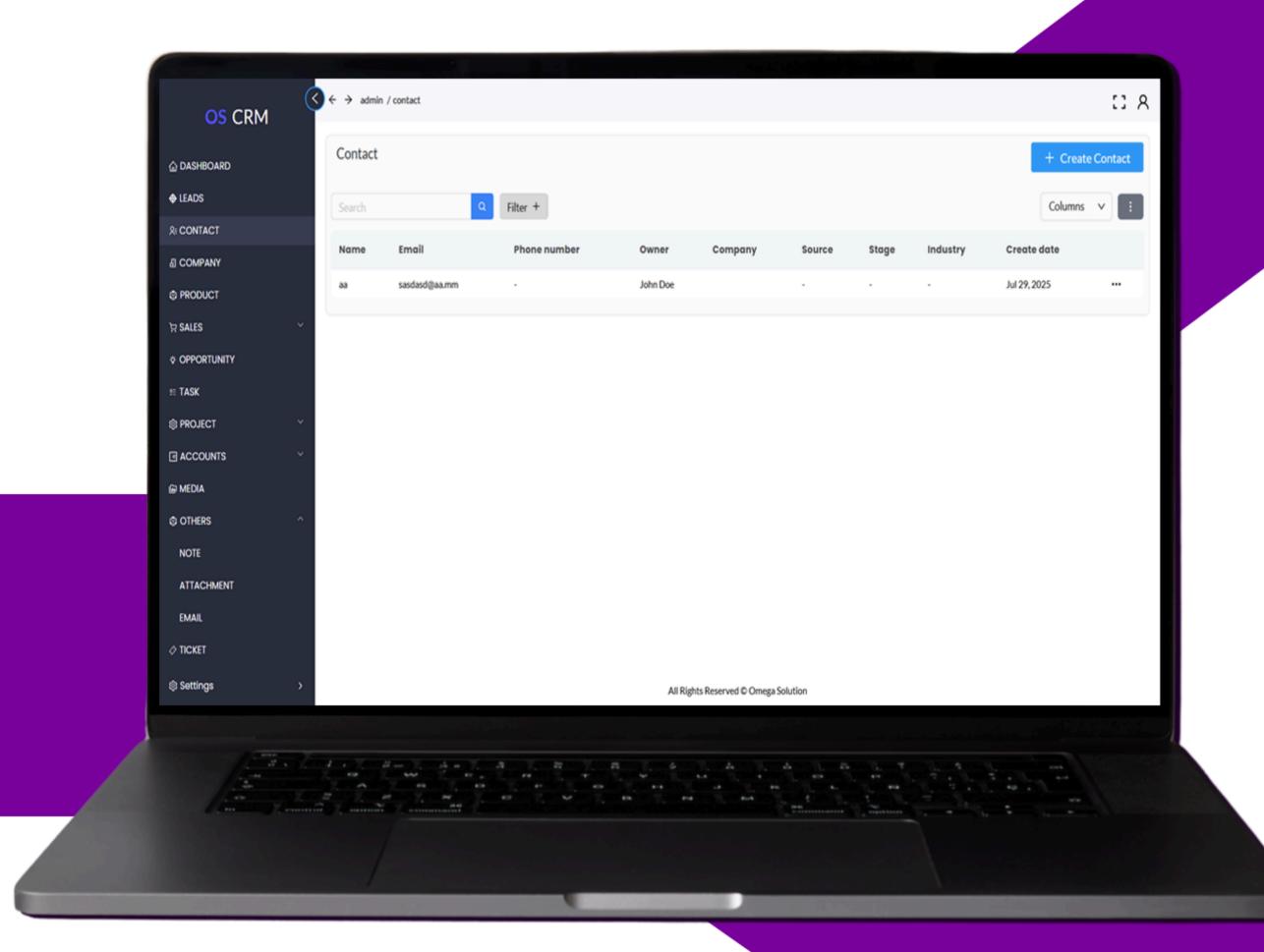


#### **Feature Overview**

# CRM PRO

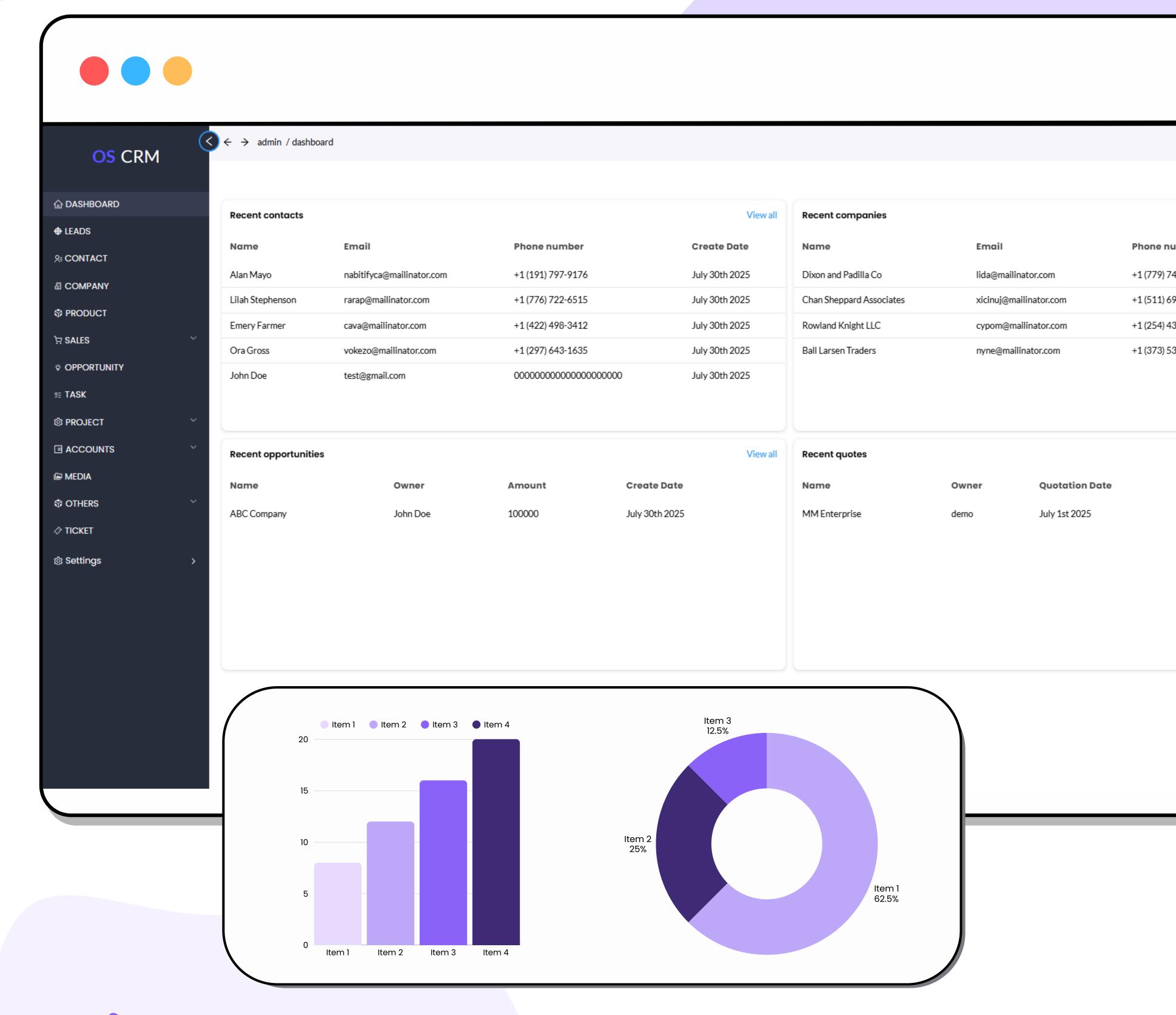
- > Explore the powerful features of CRM PRO.
- > Unlock new business opportunities with CRM PRO.
- > Unlock your business potential with Omega Solution.







#### Interactive Dashboard

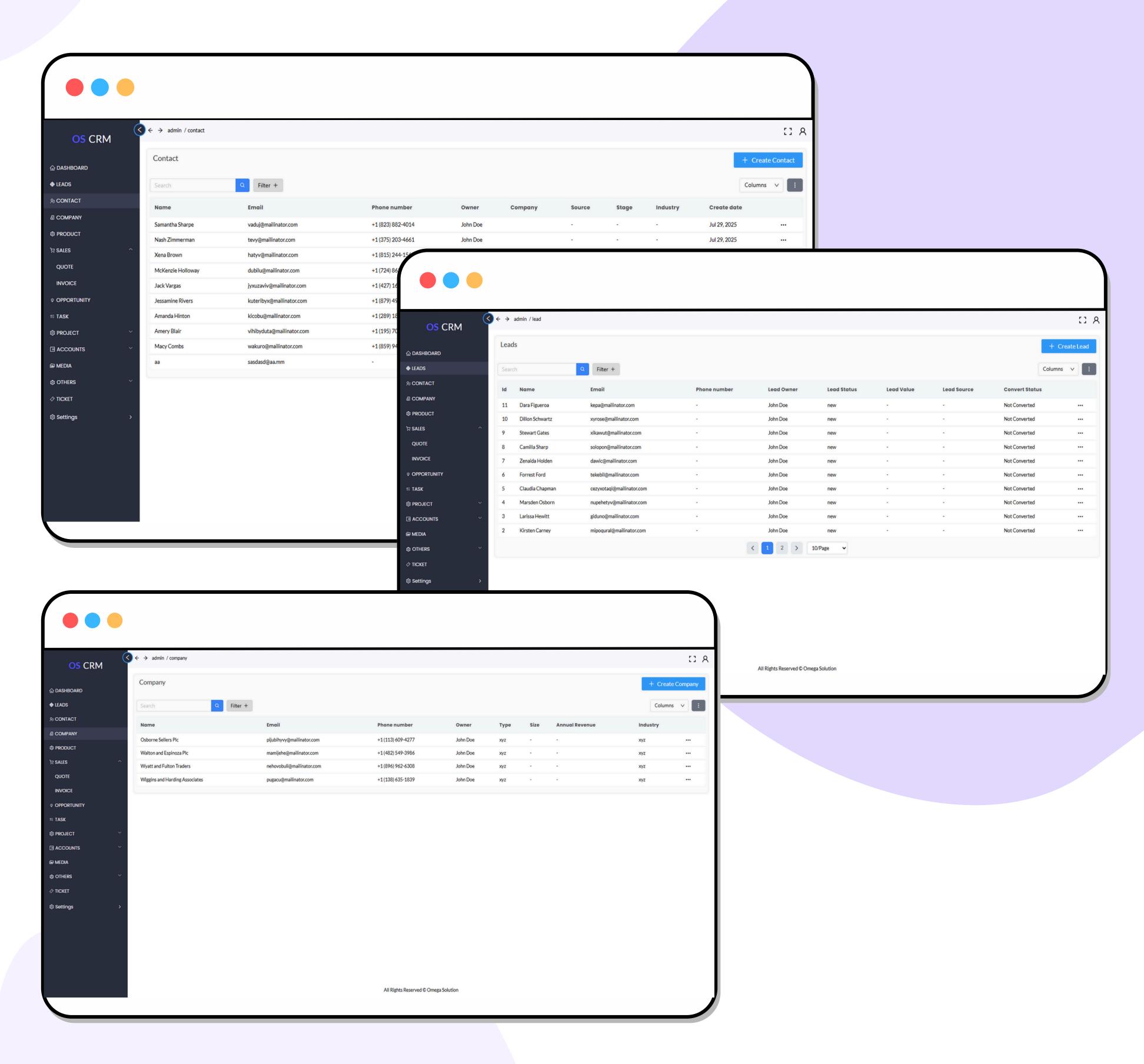




#### Get Instant Insights & Navigate with 1 Simple Dashboard

- Access quick links to contacts, companies, opportunities, and quotes.
- Stay updated with a real-time overview of everything that matters.
- Easily navigate and take action, all from a single, intuitive dashboard.

## Contact Management

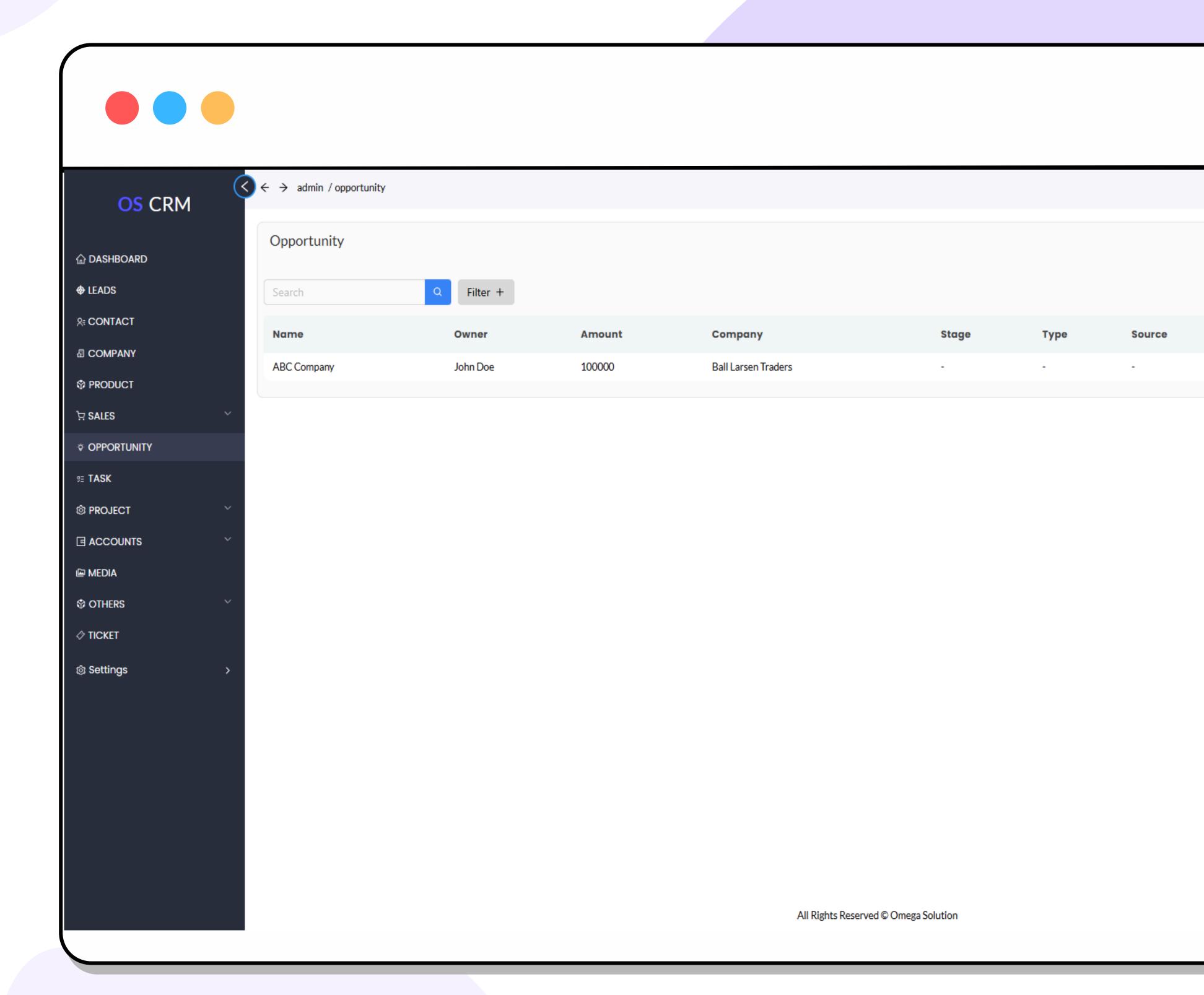




### Keep Every Lead, Company, and Contact Detail in One Place!

- Save and organize your leads, companies, and important details with ease.
- Everything you need stays connected and easy to find.
- Focus on building relationships instead of juggling scattered information.

## Opportunity Management

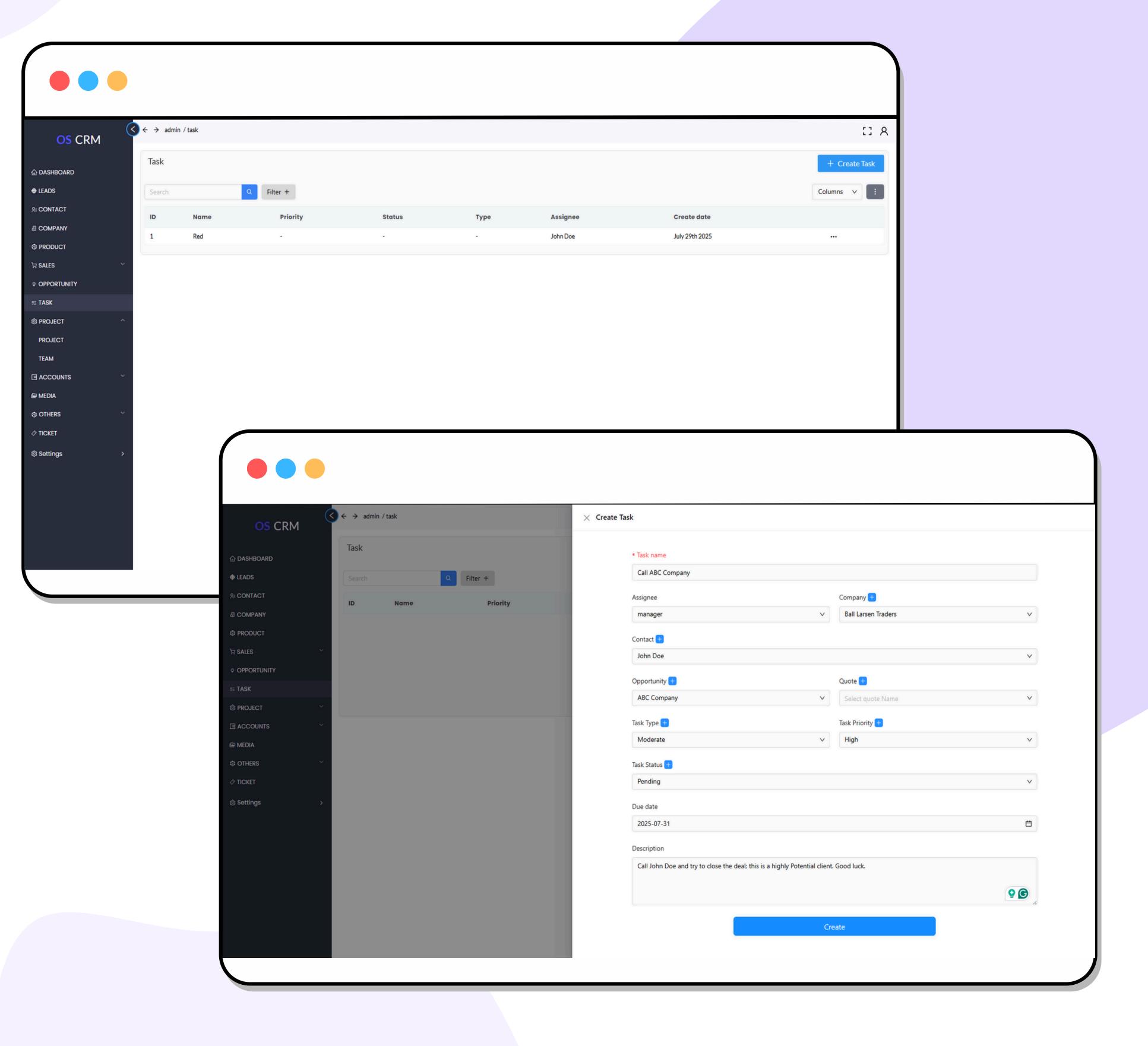




## Track Every Opportunity from First Contact to Win

- Save and manage every detail of your opportunities in one place.
- From owners and worth to next steps and competitors, nothing gets missed.
- Stay organized and close deals faster with clear, actionable insights.

## Task & Notes Management

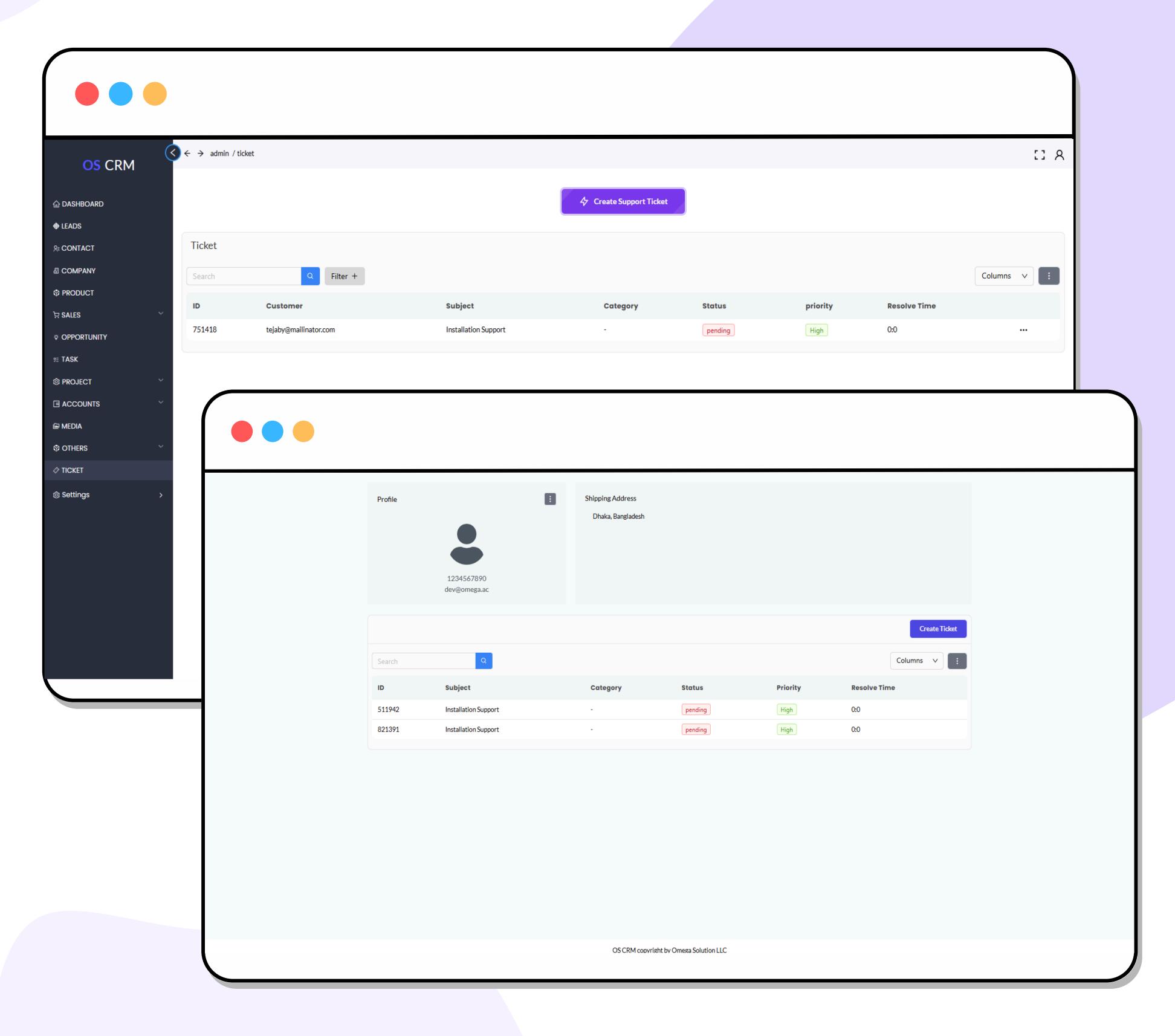




#### Stay on Top of Every Task, Note, and Follow-Up Effortlessly

- Create and manage tasks with clear priorities, deadlines, and ownership.
- Link them to companies, contacts, or opportunities for full context.
- Stay organized and never miss an important action or update.

## Support Ticket System

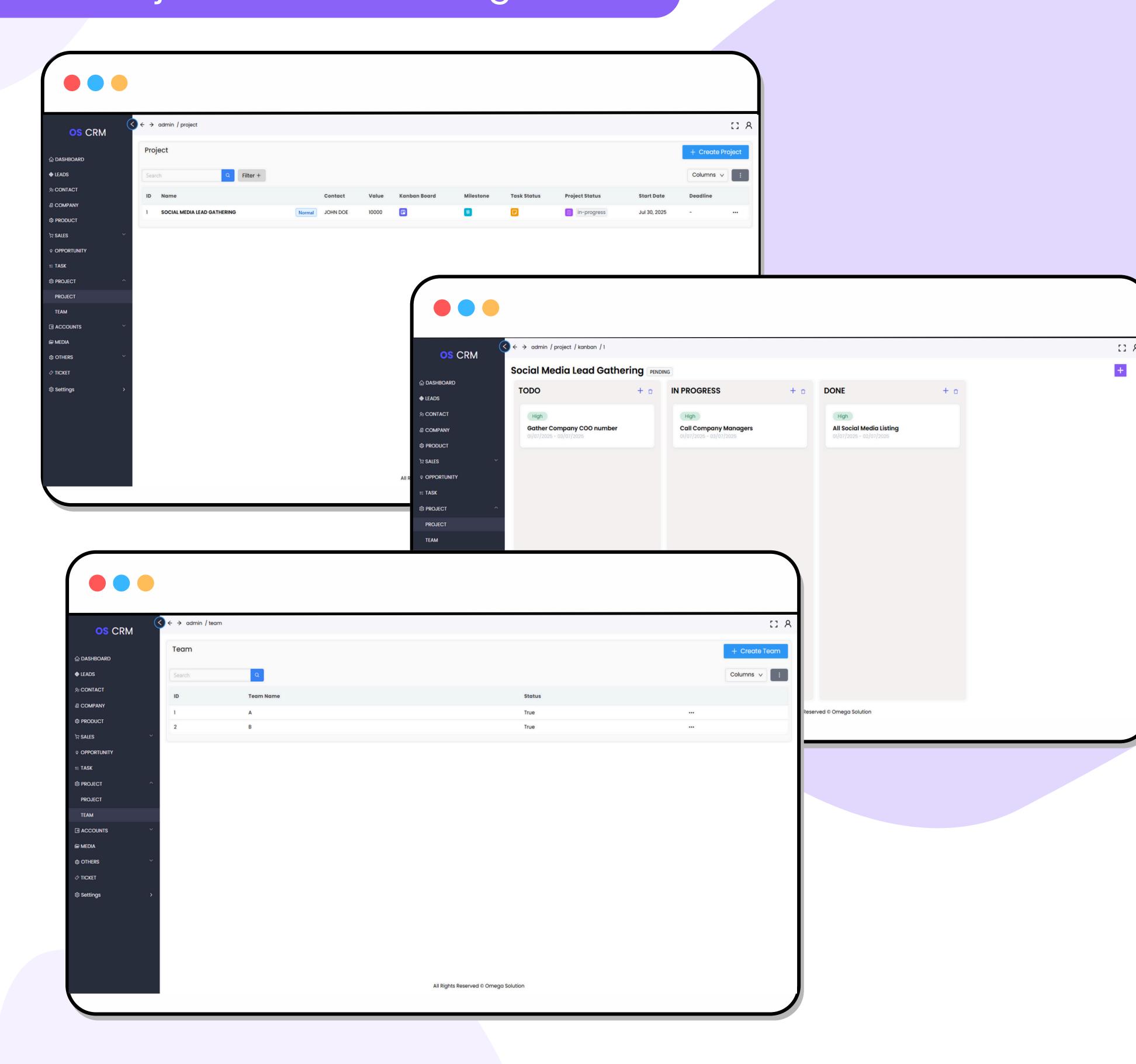




#### Resolve Issues Faster with a Simple, Two-Way Ticket System

- Create and manage support tickets from both the customer and admin sides.
- Set priorities, track statuses, and reply in real time.
- Deliver quick, clear, and organized support for every request.

## Project & Team Management

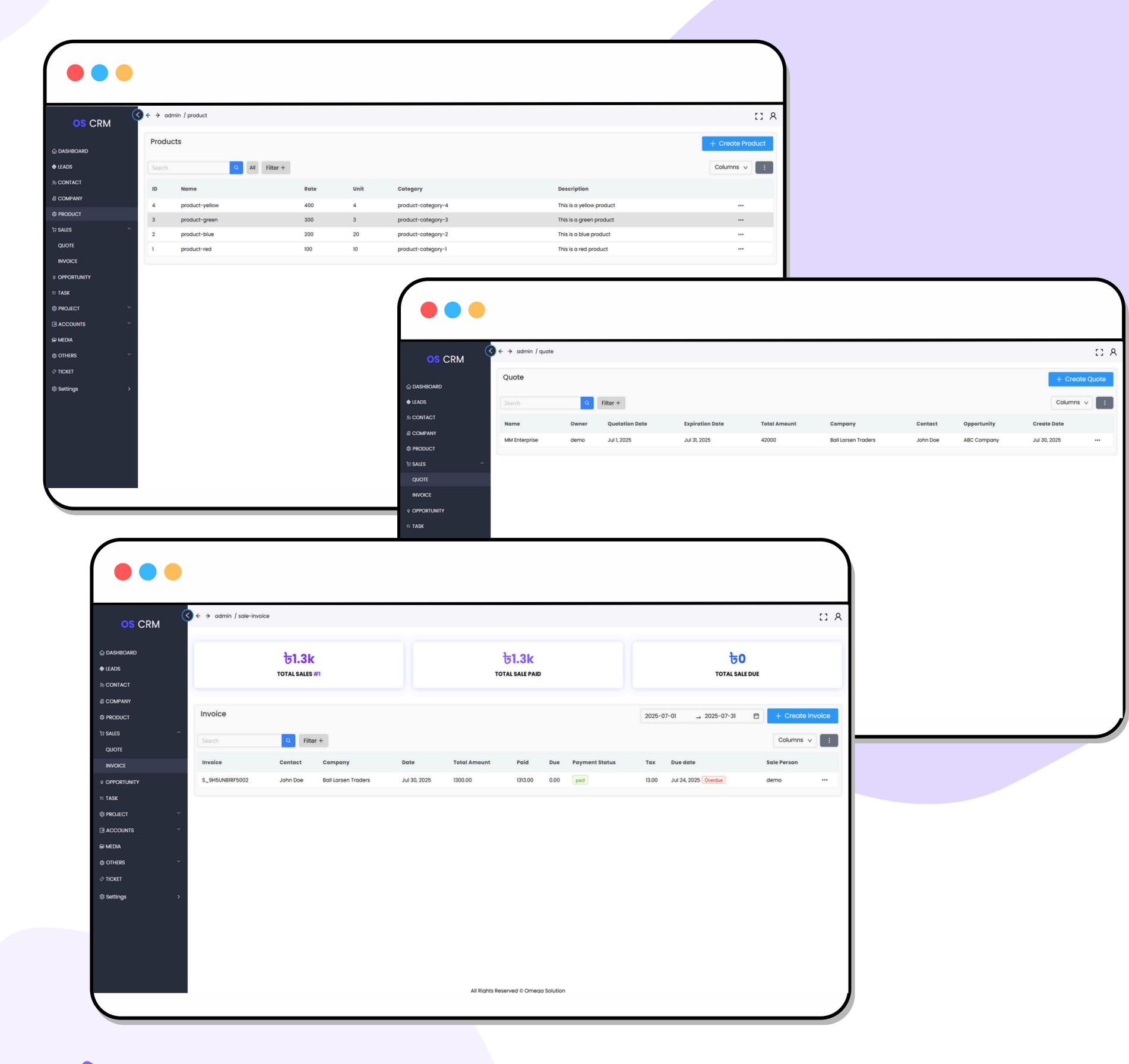




## Plan Projects, Lead Teams, and Track Progress All in One Place

- Create projects, assign managers, and set clear priorities and deadlines.
- Organize tasks with Kanban boards, milestones, and real-time updates.
- Build teams, collaborate smoothly, and keep every project on track.

## Product & Sales Tracking





### Simplify Sales: From Products to Quotes & Invoices

- Create products, generate quotes, and track invoices seamlessly.
- Set prices, apply discounts, and manage payments easily.
- Streamline your sales process and focus on what matters most.